



BellSouth Telecommunications, Inc.
Suite 2104
333 Commerce Street
Nashville, TN 37201-3300

Charles L. Howorth, Jr.
Regulatory Vice President

615 214-6520
Fax 615 214-8858

NOV 25 PM 3 46
TN REGULATORY AUTHORITY
DOCKET ROOM

November 25 2002

Chairman Sara Kyle
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee

RE: Customer Notice Letter, TRA No. 00-00702

Dear Chairman Kyle:

This is in response to the Initial Order of the Hearing Officer in TRA Docket No. 00-00702, issued September 13, 2002, and action taken by the Authority during the Directors' Conference on November 18, 2002.

In compliance with that Initial Order, BellSouth is submitting copies of the customer notice letters that have been sent to all customers with special contracts which were addressed during the Authority's November 18, 2002 Conference.

Copies are also being provided to the counsel of record in this proceeding. Please contact Paul Stinson at 214-3839 if there are any questions.

Paul Stinson /for

Attachments



BellSouth Telecommunications, Inc. Tel 615 214-3839
Suite 2106 Fax 615 214-8867
333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

November 25, 2002

Nextel
2003 Edmund Halley Drive
Reston, VA 20191

Re: Contract Service Arrangement No. GA99-4544-00
TRA No. 02-01188

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. GA99-4544-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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2. If the CSA is denied, then you will be notified that the agreement and the associated discounts will cease at that time. Please note, however, that none of the discounts you have already received will be subject to refund;
3. If the CSA is modified or changed, you will be notified of these changes and have the option to either
 - A. continue the agreement under the changes ordered by the TRA; or
 - B. terminate the CSA; such termination, however, will not trigger the termination liability charges set forth in the agreement.

Nextel
02-01188
Page 2

No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

In the event that you have questions regarding the foregoing, please contact your BellSouth Account Team.

Paul Stinson

cc: BellSouth Account Team
Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

November 25, 2002

The Kroger Company
1014 Vine Street
Cincinnati, OH 45202-1100

Re: Contract Service Arrangement No. KY02-8821-10
TRA No. 02-01189

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. KY02-8821-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson

cc: BellSouth Account Team
Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

November 25, 2002

Atria, Inc.
501 South 4th Ave. Ste 140
Louisville, KY 40202

Re: Contract Service Arrangement No. KY02-G361-10
TRA No. 02-01190

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. KY02-G361-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson

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Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

November 25, 2002

Mid-State Neurosurgery PC
503 East Bell Street
Murfreesboro, TN 37130

Re: Contract Service Arrangement No. TN02-G188-00
TRA No. 02-01191

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-G188-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson

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Tennessee Regulatory Authority



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Paul Stinson, P.E.
Manager
Regulatory

November 25, 2002

O-Flex, Inc.
1531 Sarah Ct.
Murfreesboro, TN 37129

Re: Contract Service Arrangement No. TN02-K951-00
TRA No. 02-01192

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-K951-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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O-Flex, Inc.

02-01192

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Paul Stinson, P.E.
Manager
Regulatory

November 25, 2002

Senior Services, Inc.
960 Heritage Way
Brentwood, TN 37027

Re: Contract Service Arrangement No. TN02-L050-00
TRA No. 02-01193

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-L050-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Senior Services, Inc.

02-01193

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Paul Stinson, P.E.
Manager
Regulatory

November 25, 2002

Calcium Silicate Corp
2656 Harlan Farms Dr.
Columbia, TN 38401

Re: Contract Service Arrangement No. TN02-M114-01
TRA No. 02-01194

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-M114-01 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Calcium Silicate Corp

02-01194

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Paul Stinson, P.E.
Manager
Regulatory

November 25, 2002

Chattanooga Housing Authority
505 W M L King Blvd.
Chattanooga, TN 37402

Re: Contract Service Arrangement No. TN02-K490-00
TRA No. 02-01195

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-K490-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson

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Paul Stinson, P.E.
Manager
Regulatory

November 25, 2002

Pathway Press
1080 Montgomery Hwy NE
Cleveland, TN 37311

Re: Contract Service Arrangement No. TN02-K604-01
TRA No. 02-01196

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-K604-01 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Pathway Press

02-01196

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Paul Stinson, P.E.
Manager
Regulatory

November 25, 2002

WMC-TV5
1690 Union Ave.
Memphis, TN 38104

Re: Contract Service Arrangement No. TN02-L718-00
TRA No. 02-01197

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-L718-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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WMC-TV5

02-01197

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